

# United India Insurance Company Limited

Corporate Identity Number: U93090TN1938GOI000108  
Registered Office: 24 Whites Road, Chennai – 600014  
IRDAI REG NO.545



## LAUNCH OF CASHLESS EVERYWHERE

Dear Customer,

*Greetings from United India Insurance Co. Ltd!*

We are pleased to announce to our customers that, in yet another endeavour to enhance accessibility for cashless facilities in our Health Insurance Policies, we are introducing 'Cashless Everywhere' feature.

Currently, cashless facility is being offered only to Hospitals in our network. However, going forward, we will be extending the cashless facility to hospitals outside our network as well. The provision of 'Cashless Everywhere' to Hospitals outside our Network is subject to the following conditions:

1. For *Planned Admission*, please coordinate with the Hospital to inform the TPA mentioned in your policy at least 48 hours prior to the proposed date / time of admission with regard to claim intimation in the prescribed format. You may also send claim intimation by email to the TPA mentioned in your policy.
2. For *Emergency Admission*, please coordinate with the Hospital to inform the TPA mentioned in your policy within 48 hours from the actual date / time of admission with regard to claim intimation in the prescribed format. You may also send claim intimation by email to the TPA mentioned in your policy.
3. The Request for Cashless Facility (in the [Prescribed format](#)) should be completed and signed by the Insured Person and the Hospital and submitted with all the requisite documents including a copy of the Insured Person's Identification.
4. The Hospital where the treatment is to be taken should meet the requirements of the *Policy Terms & Conditions and the Company's internal guidelines*.
5. Hospitals which are not in the Company's Network should provide the Letter of Consent to extend Cashless Facility. ([Click this link for the Format](#))
6. Company reserves the right to reject the request for Cashless Facility. If Cashless facility is denied, the Customer may submit the papers for claiming under reimbursement basis on completion of the treatment, and admissibility of the claim would be subject to the terms of the Policy.
7. In case of any query please contact the TPA mentioned in the policy. The contact details of the TPAs may be found here: [TPA details](#)

**- Team United India**

