# UNITED INDIA INSURANCE COMPANY LIMITED

# DIGITAL LIFE CERTIFICATE FOR UIIC PENSIONERS USING FACE AUTHENTICATION

## Life Certificate using Jeevan Pramaan Mobile Application

# UNITED INDIA INSURANCE COMPANY LIMITED

- Pensioners of United India Insurance Company can submit Life Certificate from the comfort of their home. There is no necessity to visit the UIICL Office.

- Pensioners residing in foreign countries shall also use this option.

- Pensioners can submit DLC not only of their own but also that of their relatives and friends.

- No need for Biometric Device or any other special devices/equipment. Only Android Mobile Phone is sufficient.

# UNITED INDIA INSURANCE COMPANY LIMITED

## IMPORTANT INSTRUCTIONS

- Jeevan Pramaan Face Recognition facility shall be used only by pensioners who have submitted correct Aadhaar details with United India Insurance Company Limited.

- Those who have not submitted Aadhar Details shall contact nearest UIICL office and submit details to utilize this facility.

- Annuity number must be entered correctly. Incase of any doubts in Annuity number, please contact HO Pension for details.

- Keep your Aadhar Copy, Annuity Number, Bank Account number (Bank where pension was released) ready.

- The process consists of 2 stages viz,
    1) Operator/Pensioner Registration
    2) Life Certificate Submission

# UNITED INDIA INSURANCE COMPANY LIMITED

## PENSIONER/OPERATOR REGISTRATION PROCESS
## STAGE - 1

### STEP-1

In this step, the pensioner/family pensioner needs to go to the Google Play Store and search for **"Aadhaar Face RD (Early Access) Application"** by UIDAI (Unique Identification Authority of India) with latest Version (presently 0.7.43).

# UNITED INDIA INSURANCE COMPANY LIMITED

## STEP-2

After successfully installing the Aadhaar Face RD App on the device, it will appear in the **Settings under App Manager or App Info (depending upon mobile models)**. This application is used for the background process of the Jeevan Pramaan Application, so it is mandatory to install it.

## STEP-3

Once the Aadhaar Face RD App is installed on your smartphone/Android device, the pensioner/family pensioner needs to download another application called **"Jeevan Pramaan"** from the Google Play Store with Version 3.6.3.

# UNITED INDIA INSURANCE COMPANY LIMITED

## STEP-4

After successfully installing both applications, the pensioner/family pensioner should open the "Jeevan Pramaan" application. They will be taken to the "Operator Authentication" screen where they have to provide their personal details as follows:

1. Click on the Aadhaar checkbox.
2. Enter the Aadhaar Number.
3. Enter the Mobile Number linked with Aadhaar.
4. Enter the Email Address (any Mail ID).
5. Click on the Submit Button.

*Please ensure that all the information provided is correct as per the records.
*All the sections marked with an asterisk (*) are mandatory to fill.

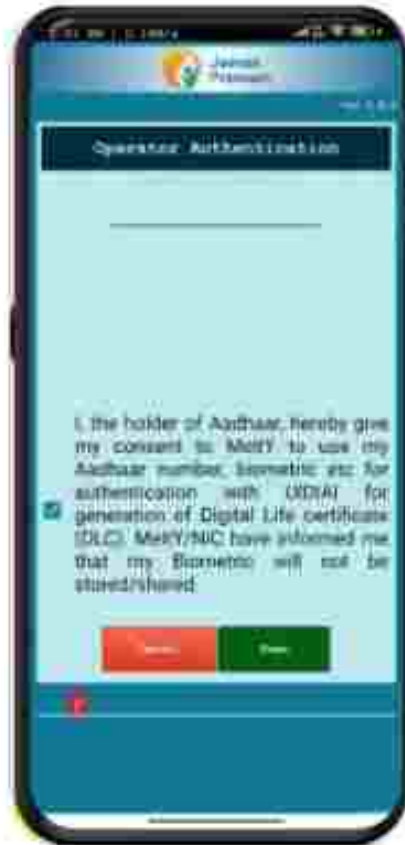# UNITED INDIA INSURANCE COMPANY LIMITED

## STEP-5

After providing all the information, the Operator (pensioner/family pensioner/any other person on behalf of pensioner/family pensioner) needs to submit the OTP (One Time Password) sent to their respective mobile number and email address.

# UNITED INDIA INSURANCE COMPANY LIMITED

### STEP-6

After submitting the OTP, the Jeevan Pramaan App will take the Operator (pensioner/family pensioner/any other person on behalf of pensioner/family pensioner) to a screen where they have to provide their **NAME AS PER AADHAAR ONLY**. Do not use name per UIICL Records. They should click on the checkbox and then click on Scan. The app will request permission for Face Scan, and the pensioner/family pensioner should press **"Yes"** to continue the process.

# UNITED INDIA INSURANCE COMPANY LIMITED

## STEP-7

Before the scan, the app will display instructions and guidelines for the face scan. The pensioner/family pensioner should read them carefully. Afterward, they need to click on the "I am aware of this" checkbox to continue and press proceed. The app will capture their face. Please ensure that the place has sufficient light to capture easily.

**ONE TIME OPERATOR/PENSIONER AUTHENTICATION (STAGE – 1) IS COMPLETED.**

# UNITED INDIA INSURANCE COMPANY LIMITED

## STAGE- 2

## LIFE CERTIFICATE PROCESS

1) The operator authentication is a one-time process.

2) Pensioner can also be the Operator.

3) After operator authentication, a screen will open forpensioner authentication.

4) Please ensure that you have correct Annuity Number (Pensioner/Enhanced Family Pensioner/Ordinary Family Pensioner). Please contact Pension Department if you don't know the correct Annuity Number.

5) Life certificate should be submitted only ONCE.

# UNITED INDIA INSURANCE COMPANY LIMITED

## STEP-1

After Operator Authentication a screen opens for Pensioner Authentication (Image-1) where they have to provide their personal details as follows:

1. Click the checkbox of Aadhaar.
2. Enter Aadhaar Number.
3. Enter Mobile Number (Number provided in Aadhaar)
4. Enter Email Address (shall use any Mail ID. Not Mandatory).
5. Click on the 'Submit' button.
6. On clicking submit button, an option appears on screen 'Enter OTP' (Image-2)
7. Enter OTP and click Submit button which will proceed to step-2.

Image – 1

Image – 2

# UNITED INDIA INSURANCE COMPANY LIMITED

## STEP-2

### Pensioner Identification Page

1. Type Full Name as per Aadhaar.
2. Type of Pension – Enter EPS-95 for Pensioners, Family for Family Pensioners & Others for Child/Provisional.
3. Organization Type - **Choose Central Govt PSU/Undertaking**.
4. Select **United India Insurance Company Limited** for all Sanctioning Authority, Disbursing Agency & Agency.
5. PPO Number – Enter Annuity Number Correctly#
6. Account Number – Enter Bank Account Number
7. Choose Re-Employed & Re-Married details correctly*
8. Click on Next button & Click Submit after verifying the details.
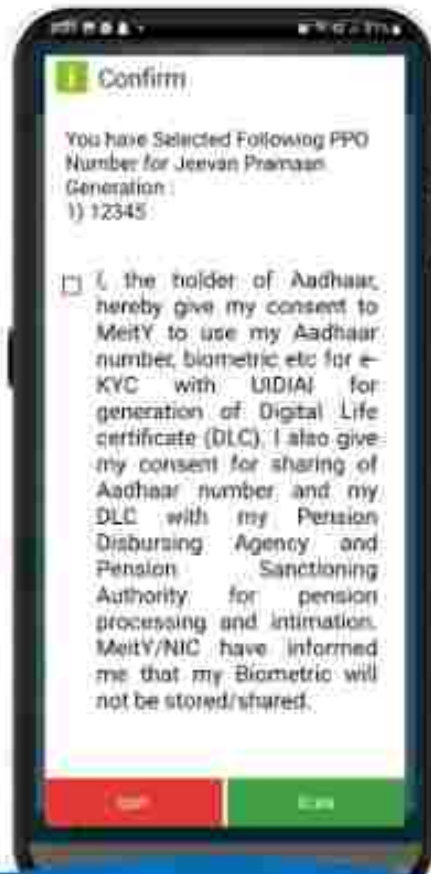
Image - 1

Image - 2

#*Entering wrong Annuity number will lead to rejection of Life Certificate.*
*In case of doubt in Annuity number, please contact HO Pension Department.*
**Please provide present & correct details. Suppression of facts will lead to Cancellation of Pension & Legal proceedings.*

# UNITED INDIA INSURANCE COMPANY LIMITED

## STEP-3

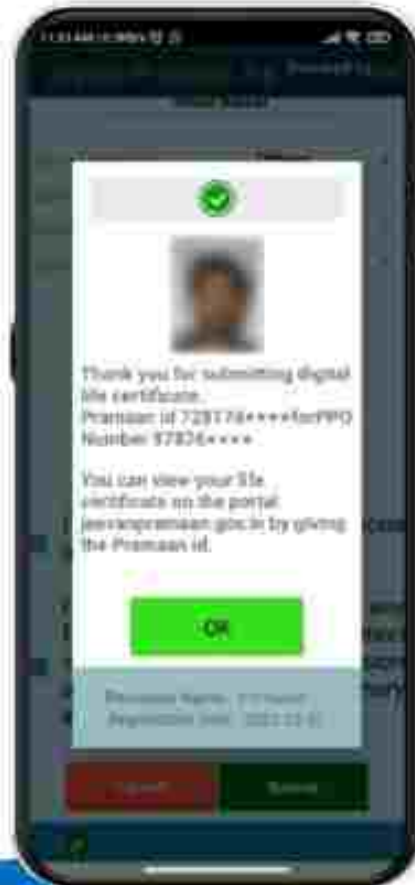A screen will appear for providing consent and permission for scan.

Click on scan.

- The process for scanning face will begin.
- Please ensure that the lights and background is clear for easy capturing.

# UNITED INDIA INSURANCE COMPANY LIMITED

After face scanning DLC submission appears on the mobile screen along with the **Pramaan ID** and PPOnumber (Annuity Number).

**Your Life Certificate was successfully submitted.**

*Please save/note Pramaan ID for future reference.*

==PLEASE DO NOT SUBMIT LIFE CERTIFICATE MORE THAN ONCE.==

# UNITED INDIA INSURANCE COMPANY LIMITED

## Download Life Certificate

### Pensioner **Sign in**

Download Life certificate by generating OTP.

Pensioner can sign in to view & download a pdf version of the Digital Life Certificate.

The Pensioner can login by providing his Pramaan ID to generate a One Time Password and use the same to sign in to the system to download the certificate.

Pramaan Id

**Pramaan ID** *

Enter Pramaan ID

Enter the Captcha code exactly as it appears: *

**RDH64P**  Not readable? Change text.

Confirmation Code

Generate OTP

- You can download submitted Life Certificate using link https://jeevanpramaan.gov.in/ppouser/login
- Enter Pramaan ID generated after LC submission, Enter Captcha and click Generate OTP.
- Enter OTP received in Mobile number used during LC process.
  *Your Life Certificate will be downloaded.*

# UNITED INDIA INSURANCE COMPANY LIMITED

# THANK YOU

**For any queries/support, please contact**
hopension@uiic.co.in , hopensiongroup@uiic.co.in
044-28575 329 / 330 / 331 / 332