



युनाइटेड इंडिया इंश्यूरेंस कंपनी लिमिटेड  
UNITED INDIA INSURANCE CO. LTD.  
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## **PENSION DEPARTMENT**

**Ref.No.:HO:PENSION:CIR-03:2020-21**

**21<sup>st</sup> July, 2020**

### **Re : Issuance of Identity Cards to Pensioners**

Identity Cards for pensioners including family pensioners are being sent regularly once Annuity Number is allotted by LIC. This process, in the normal course, will take at least two months from the date of retirement.

Before the commencement of lockdown in March 2020, the Department had ensured that most of the identity cards for the pensioners who opted for pension under the Final option for pension (OMOP) were despatched. Since it was a mammoth task, there was delay in issuance of identity cards to those who retired during that period. However, the Department ensured that the backlogs were cleared and identity cards were sent to the maximum extent possible up to the month of January 2020 in respect of fresh retirees.

Due to pandemic situation as all are aware, offices are functioning with minimum staff as per the government guidelines. Further, due to lockdown constraints, physical forms with passport size photo of the retirees are not being received by the Department from the Regions, due to which there is delay in printing of Identity Cards. Despite unprecedented unfavourable conditions, steps are being taken by the Department to issue Identity Cards to pensioners. In addition, availability of vendors and the need to follow strict safety norms are major impediments.

While all steps are being taken on best effort basis, it is assured that despatch of Identity Cards to pensioners will be done on priority basis in a phased manner.

Cooperation of all concerned in this regard is highly solicited.

**CHIEF MANAGER**