



PENSION DEPARTMENT

1st December, 2023

Submission of Pensioner Life certificate for the year 2024

All Pensioners and family Pensioners are required to submit LIFE CERTIFICATE for continuation of pension payment. This year pensioners can submit the Life certificate for the year 2024 in two ways viz.

- a. Either by visiting the nearest UIIC office or
- b. Using JEEVAN PRAMAN.

JEEVAN PRAMAN is an Aadhaar-based Digital Life Certificate (DLC) for pensioners facilitated by Government of India. It uses the Aadhaar platform for online biometric / face-authentication. It reduces the pensioner's need to travel to office and present himself/herself personally before the officer to submit Life Certificate.

We are pleased to announce the introduction of Life certificate submission through JEEVAN PRAMAN facility to all our pensioners who have registered Aadhar details with the company. United India Insurance Company is listed under **Central Government Undertaking / PSU** and UIIC is both the **Pension Sanctioning and Pension Disbursing Authority / Agency**.

MANDATORY REQUIREMENTS FOR USING JEEVAN PRAMAAN

- 1) Aadhar Copy of Pensioner/Family Pensioner
- 2) Mobile number that is linked with Aadhar
- 3) E-Mail (Optional)
- 4) Annuity Number of Pensioner/Family Pensioner (For help regarding annuity number, please contact your RO or HO Pension).
- 5) Bank Details linked with pension– where pension is received.

DIGITAL LIFE CERTIFICATE THROUGH JEEVAN PRAMAAN BIOMETRIC / FACE AUTHENTICATION

METHOD (APP BASED)

Pensioners may submit Digital Life Certificate (DLC) from their home without visiting any centres, using JEEVAN PRAMAN App. It can be installed and utilized in all Android based mobile phones. For pensioners who are unable to move, sick and residing in foreign countries can easily submit DLC. It shall be done in two ways – either through a separate biometric device or through face recognition app. Detailed instruction for Digital Life Certificate through Jeevan Pramaan Face Authentication App has been shared in Pensioner's portal.

SUBMISSION @ UIIC

When the employee chooses to visit the nearest UIIC office, it is to be submitted online through ESS-HCM portal. All the Class-I officers of UIIC can facilitate the Pensioners to submit the Life certificate online by logging into the portal. The LIFE CERTIFICATE tab under ESS-HCM portal will be open for submission from 01.01.2024. Pension shall continue without break for those Pensioners who submit life certificate on or before 10.02.2024. For those who submit life certificate after that, pension shall be withheld till such time and released thereafter.

For the purpose of identification, the Pensioner/Family Pensioner is required to produce a photo id proof to the Verifying Officer (VO) viz. Pensioner id card, Voter ID, Aadhar card, PAN card, passport etc. The verifying officer may check the mandatory fields viz. AADHAR and MOBILE numbers and VALIDATE/UPDATE them.

Verifying officer may fetch pensioner data by inputting "annuity number" or "employee number" in the LIFE CERTIFICATE tab. VO may also use OTHER OPTIONS by clicking the box to fetch data by giving NAME / DATE OF BIRTH of the annuitant.

1. Those who have retired in the months of November and December 2023 need not submit their life certificate for the year 2024
2. As the LIFE CERTIFICATE submission is ONLINE, there is no requirement to submit HARD COPY to PENSION DEPARTMENT.
3. For any requirement of correction in our database, details may be mailed to Hopension@uiic.co.in separately.
4. Acknowledgement of life certificate submission shall be through SMS to the mobile number provided to HO Pension department earlier.

Pensioners are requested to make use of the facilities for hassle free Life Certificate submission process, ensuring to enter correct annuity number. Quoting incorrect Annuity number will automatically trigger DLC SMS from JEEVAN PRAMAN, may lead to cancellation of LC from UIIC and unnecessary delay on account of withholding of pension.

Though confirmation SMS and Mail shall be sent to pensioners upon submission in JEEVAN PRAMAN, Pensioners are requested to confirm the DLC submission and download a copy from JEEVAN PRAMAN website <https://jeevanpramaan.gov.in/ppouser/login>. Though all precautions and scrutiny has been done by us, UIIC is not responsible for any inadvertent error in the JEEVAN PRAMAN portal or any errors by pensioners in entering/quoting annuity number in JEEVAN PRAMAN portal. Pensioners shall visit <https://jeevanpramaan.gov.in/> for learning more about this facility.

Any queries or requirement for support shall be referred to Pension Department sending mail to hopeniongroup@uiic.co.in or contact 044-28575 329/330/331/332.



CHIEF MANAGER