



UNITED INDIA INSURANCE CO. LTD

Head Office: 24, Whites Road, Chennai 600 014

(A Government of India Undertaking)

CIN - U93090TN1938GOI000108

IRDAI Reg No. 545

Date: -5th July 2022

CORRIGENDUM TO RFP REFERENCE NO: UIIC/CFAC/GST/01/2022-23 DATED

27.06.2022

Sr. No.	RFP Page No	RFP Clause Name & No	RFP Clause	Clarification
1	22	Annexure A - Eligibility Criteria	The Bidder must have an average annual turnover of atleast Rs.10 crore during the financial year ended 31st March 2022 (i.e. 2021-2022) *For MSE Start-ups/Entity the minimum turnover is Rs.5 crore	It is clarified that in case of accounts not been audited for Financial Year 2021-22, the bidder must submit copy of the audited financial statement for the financial year 2020-21.
2	23 & 24	Annexure A - Eligibility Criteria & ANNEXURE B - Evaluation Criteria	Copy of letter of order/confirmation from clients	It is clarified that the bidder can mask pricing on letter of order/confirmation from clients
3	13	SCOPE OF WORK	UIIC will carry out Vulnerability and Penetration Testing (VAPT) at regular frequency. Vulnerabilities identified from VAPT must be addressed and closed by Vendor with no additional cost to UIIC	It is clarified that if the selected bidder governed by an agreement with GSTN and as per that agreement they are required to get a VAPT audit conducted by empaneled auditors, in that case UIIC will not conduct any separate audit and the existing annual audit report of empaneled auditors will be accepted by UIIC. The selected bidder have to submit the audit report within 15 days of finalization of VAPT audit
4	23 & 24	Annexure A - Eligibility Criteria & ANNEXURE B - Evaluation Criteria	Various clauses related to turnover of clients	It is clarified that a self-certification mentioning the turnover of the clients will be sufficient. UIIC's Tender committee will evaluate the clause based on the data/documents available on public domain
5	11 to 13	SCOPE OF WORK	Number of PANs Number of GSTINs Number of Sales Invoices per month Number of Purchase Invoices per month Name of ERP and how many instances	Number of PANs -1
				Number of GSTINs - 36 (35 Regular GSTIN & 1 ISD GSTIN). The mentioned number of GSTINs are as on the date of issuance of corrigendum. Number of GSTINs may increase/decrease in future and accordingly the scope of work will be modified on mutually agreed terms
				Number of Sales Invoices per month - 2,00,000 Registered Invoices (B2B including CDNR) (approximately) & 15,00,000 Unregistered Invoices (B2C including CDNR) (approximately). This consists all the GSTINs of UIIC combined
				Number of Purchase Invoices per month - 3,50,000 (approximately). This consists all the GSTINs of UIIC combined



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				Name of ERP - GC Core Insurance Instances - 1
6	11 to 13	SCOPE OF WORK	Space required for data storage, MIS and dashboards	It is clarified the a dedicated cloud storage must be provided for UIIC to maintain the data
7	7	Definitions_ Subsidiaries	<p>2. Units of the company shall include all head office departments, regional offices, divisional offices, branch offices, micro offices, subsidiaries, associates and joint venture.</p> <p>The name of the subsidiaries, associates as on 31.03.2022 are given below :</p> <p>A. Subsidiary -</p> <p>1) Zenith Securities and Investment Ltd</p> <p>B. Associates</p> <p>1) Health Insurance TPA of India Ltd</p> <p>2) India International Insurance Pte Ltd., Singapore</p>	It is clarified that the scope of work of stated tender is applicable only to the United India Insurance Company Ltd and not to its subsidiaries & associates
8	22	Annexure A - Eligibility Criteria	<p>The bidder should be a licensed GST suvidha provider (GSP) / Application Suvidha Provider (ASP) along with 1 backup connectivity of another service provider.</p> <p>Self-Certificate to be attached and the same should be Listed on GSTN Site.</p>	It is clarified that if the bidder is a GST suvidha provider (GSP), the same should be listed on GSTN site. Further, if the bidder is an Application Suvidha Provider (ASP), they have to submit confirmation letter/license from GST suvidha provider (GSP) with whom the Application Suvidha Provider (ASP) is associated. The bidder / the associated GSP should be listed on GSTN site
9	24	ANNEXURE B - Evaluation Criteria	<p>GST suvidha provider (GSP) / Application Suvidha Provider (ASP) license along with backup connectivity of another service provider.</p> <p>Self-Certificate to be attached and the same should be Listed on GSTN Site. 4 Marks for GSP license. 3 Marks each for additional connectivity</p>	It is clarified that if the bidder is an Application Suvidha Provider (ASP), marking will be done as per Sr. No. 8 of this document
10	12	SCOPE OF WORK	The GSP/ASP should have a dedicated team of atleast 5 persons (Led by qualified professional) capable of providing support and assistance at any time required by UIIC.	It is clarified that the data processing will be done by UIIC. GSP/ASP and the dedicated team of selected bidder must assist in data validation and reconciliation through integration and migration into UIIC's ERP. Further, it is clarified that the dedicated team need not be present in UIIC premise. They



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				need to visit UIIC office as and when required by the Company.
11	17	Period of assignment	Consultant must provide professional, objective and impartial advice at all times and hold the companies' interest paramount, without any consideration for future work, and strictly avoid conflicts with other assignments or their own corporate interests.	It is clarified that the team handling UIIC project must be informed to the company and any change in the team must be intimated to the company beforehand. Further, It is clarified that the team handling UIIC may take up other assignments but the same must not affect the response time to UIIC
12	17	Payment Terms	Quarterly payment, after completion of the quarter. All payments are inclusive of applicable taxes and subject to deduction of TDS as applicable from time to time. No advance payment will be made in any case	It is clarified that payment terms mentioned in the RFP is final
13	18	Other Instructions	5 dedicated staff including 1 qualified professional should be servicing the project and capable of addressing all our normal queries within 12 hours and in case of emergencies / crises immediately but not later than 3 hours.	It is clarified that any delay in response by selected bidder must be justified with valid reasons
14	22	Annexure A - Eligibility Criteria	The list of professionals including partners/directors and their bio data along with the Membership Certificate from relevant Authority. Details of persons who will form the team for the proposed assignment is to be submitted in the prescribed format given in Annexure F.	It is clarified that the bidder must have 10 qualified professionals including partners/directors
15	22	Annexure A - Eligibility Criteria	The bidder should be a licensed GST suvidha provider (GSP) / Application Suvidha Provider (ASP) along with 1 backup connectivity of another service provider	It is clarified that the eligibility mentioned in the RFP is final. Please refer Sr. No. 8 of this document for further clarification
16	23	Annexure A - Eligibility Criteria	The Bidder should have provided GSP/ASP solution/software to the following clients.	It is clarified that the bidder must qualify for all (a to f) of the eligibility. The client reference may be mutually inclusive for point a to f.



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			<p>a) At least 1 clients whose turnover is more than 5000 crores</p> <p>b) at least 2 clients whose turnover is more than 1000 crores</p> <p>c) At least 2 clients in the Banking/Insurance sector</p> <p>d) At least 1 client whose volume of B2B invoices is more than 10 lakhs line items per month</p> <p>e) At least 2 clients (Having Turnover more than 1000 Crores) with whom 2- way integration with GST Portal/ GSTN and Their ERP is successfully completed</p> <p>f) At least 2 clients having more than 30 GSTINs</p>	
17	30	Annexure H - TECHNICAL BID	Number of CA/ICWA/CS Employees	It is clarified that the requirement mentioned in RFP is final
18	30	Annexure H - TECHNICAL BID	Number of Employees who have completed DISA/CISA	It is clarified that the details requested in RFP is for information only and it does not for part of eligibility or evaluation
19	34	Annexure J - COMMERCIAL BID	Fee per annum	It is clarified that the quoted fee by the bidder will be for one year which will be same for subsequent years till completion of assignment (3 Years). Extension of period of assignment will be done on mutually agreed terms
20	12	SCOPE OF WORK	The GSP/ASP should provide support to multiple offices of UIIC as and when required and within reasonable time of the request for assistance	It is clarified that UIIC data will be generated from single system whereas interaction with successful bidder's team will happen from 31 Nodal points of UIIC. The selected bidder must provide separate User login credentials for all GSTINs (having multiple use at a time) and 3 Admin logins (having access to all GSTINs/Users/Logins of UIIC)
21	13	SCOPE OF WORK	All updates and upgrades of OS and DB has to be done by the selected Bidder without any extra cost to the Company during contract period.	It is clarified that all updates and upgrades of OS and DB maintained by the bidder must be done by bidder only without any extra cost to the Company during contract period
22	11 to 13	SCOPE OF WORK	Nature of transactions	It is clarified that transactions to be captured, validated and reconciled does not include any international payment



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23	11	SCOPE OF WORK	<p>The GSP/ASP software should be capable of: a. Two-way integration and migration with the ERP of UIIC (all the relevant systems of UIIC) to enable flow of data from ERP of UIIC (all the relevant systems of UIIC) to software of GSP/ASP and vice-versa. (The integration to be done in such a way that the software/application should extract the GST data from UIIC ERP, validate the same, record errors and exceptions, correct the data as per logic given by UIIC and upload the same in GST portal till the stage where GST return is ready to be filed with DSC/EVC. Further after filing of GST returns, the software/application should import the filed ARN along with filed document in UIIC ERP through reverse feed.)</p>	<p>It is clarified that the bidder needs to develop APIs for integration</p>
24	11 to 13	SCOPE OF WORK	<p>Data generation, validation and reconciliation</p>	<p>It is clarified that bidder's application/software/resource must be capable of generating, validating and reconciling data both at GSTIN and PAN level. The format in which data needs to be generated, validated and reconciled will be discussed upon finalization of bid</p>
25	24	ANNEXURE B - Evaluation Criteria	<p>Artificial Intelligence based GSTR2A reconciliation tool being used by client having turnover more than 1000 crores</p>	<p>It is clarified that Artificial Intelligence based GSTR2A reconciliation means a system/module/application/software/platform where GSTR2A is matched with purchase register of company at various levels (e.g. Invoice number, Invoice date, Amount, GSTIN of supplier etc.) and provide a report/MIS having exact match, suggested match (reason for considering a suggested match), mismatch etc. at both GSTIN and PAN level</p>
26	11	SCOPE OF WORK	<p>The GSP/ASP software should be capable of computing/calculating atleast Gross tax liability, Eligible Input Tax Credit, Net tax liability to be adjusted against ITC and Net tax liability to be paid in</p>	<p>It is clarified that the scope mentioned in the RFP is final</p>



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			cash as per extant provisions of GST law	
27	11	SCOPE OF WORK	The GSP/ASP software should be capable of providing IRN number and IRN generation date at invoice level	It is clarified that at present E-Invoicing/IRN is not applicable for insurance industry, but the GSP/ASP software should be capable of IRN generation in case the same becomes applicable for insurance industry

L RANGARAJAN
DEPUTY GENERAL MANAGER - FINANCE