



---

# REQUEST FOR PROPOSAL (RFP) FOR SUPPLY /INSTALLATION/ MAINTENANCE OF DESKTOP COMPUTERS

---

RFP - 000100/HO IT/RFP/82/2020-21  
CORRIGENDUM -1



**UNITED INDIA INSURANCE CO. LTD**  
INFORMATION TECHNOLOGY DEPARTMENT  
19, 4th Lane, Nungambakkam High Road, Chennai - 600034



**TABLE OF CONTENTS**

1.	REVISED TERMS & CONDITIONS (Forming Part of Original RFP)	2
2.	NEW TERMS & CONDITIONS (Forming Part of Original RFP)	6
3.	PRE-BID QUERIES & REPLIES	8



## **1. REVISED TERMS & CONDITIONS (Forming Part of Original RFP)**

### **1.1**

**Revised:**

Last Date & Time of Bid Submission: 14.08.2020 (03:00 PM)

### **1.2**

**Pg. No. 13, clause 26.a**

**Revised:**

The delivery time shall be a maximum of **TEN** weeks from the date of purchase order

### **1.3**

**Pg. No. 13, clause 26.c**

**Revised:**

The installation/ commissioning shall be completed within a period of **FIVE** weeks from the date of delivery at the delivery location.

### **1.4**

**Pg. No. 15, clause 31**

**Revised:**

UIIC shall be entitled to terminate the agreement/purchase order with the Bidder at any time giving 60 days prior written notice to the Bidder if the Bidder breaches its obligations under the tender document or the subsequent agreement/purchase order and if the breach is not cured within 30 days from the date of notice. UIIC shall pay for the services rendered by bidder till date of termination subject to applicable penalty clauses if any.

### **1.5**

**Pg. No. 15, clause 32**

**Revised:**

UIIC may terminate the Contract, in whole or in part, at any time for its convenience by written notice of not less than 60 (sixty) days. The notice of termination shall specify that termination is for the UIIC's convenience, the extent to which performance of the Vendor under the Contract is terminated, and the date upon which such termination becomes effective. In case of termination for convenience, UIIC shall pay for the services rendered by bidder till date of termination, subject to applicable penalty clauses if any.

**1.6****Pg. No. 18, Annexure-1 (Minimum Technical Requirements)**

Revised:

SL NO	DESCRIPTION	DETAILS
1	PROCESSOR	Intel Core i3 9100T or higher / AMD Ryzen 3 pro 3200GE Processor or higher
2	MEMORY	8GB DDR4 RAM @ 2666 MHz or better upgradable up to 32GB OR more
3	CHIPSET	Intel H series/B series chipset released on or after 2018 / AMD B series chipset released on or after 2018
4	MOTHERBOARD	OEM mother board with embossed OEM logo (no sticker)
5	HARD DISK DRIVE	256GB M.2 SSD or higher with Pre- Configured 2 partitions at OEM factory
6	NETWORK	Integrated Ethernet LAN 10/100/1000
7	DISPLAY/ MONITOR	19.5" or higher OEM make TCO 7.0 Certified TFT Monitor with minimum resolution of 1440 x 900 or higher with Aspect Ratio of 16:9 and with power adapter. Provision to mount CPU behind monitor.
8	GRAPHICS	Integrated HD Graphics
9	KEYBOARD	104 Keys or Higher USB Keyboard, OEM Make.
10	MOUSE	USB 2 Button Optical scroll mouse, OEM make
11	PORTS	6 Ports with minimum 3 USB 3.1 Ports; 1 RJ-45; 1 HDMI 1.4/Display port; 1 VGA Port.
12	FORM FACTOR	Maximum Chassis Volume- 1.5 Litre (with VESA standard necessary mounting for mounting the CPU behind the monitor)
13	OPERATING SYSTEM	Microsoft Windows 10 Pro 64-bit (English Version) latest Service Pack. Windows 10 Pro Product Keys should be embedded in the BIOS. Windows 10 Professional (64 bit) Original OS CDs along with Recovery Media to be provided.
14	POWER SUPPLY	65W external adapter.
15	COMPLIANCE	Energy Star 7.0 Compliant. EPEAT certification. ROHS(Restriction of Hazardous Substances) Compliant
16	SECURITY FEATURES	TPM 2.0, Password protected BIOS. Slot for locking CPU with monitor using lock with minimum 2 keys (Kensington/similar lock) / Number lock. Lock with keys should be provided by bidder.
17	WARRANTY	3 Years On-Site Comprehensive Warranty Including OS Support like Recovery of OS after Crash.
18	ADDITIONAL	UIIC Logo should be embedded in BIOS. Call Centre nos. and Email Address should be pasted in the CPU. Product Brochure should be available in OEM portal. The above specifications will be vetted against the document in OEM portal. Product Drivers should be available in OEM portal.

**1.7****Pg. No. 29, Annexure-9 (Technical Compliance Statement)****Revised:**

SL NO	DESCRIPTION	DETAILS	Yes/No
1	PROCESSOR	Intel Core i3 9100T or higher / AMD Ryzen 3 pro 3200GE Processor or higher	Name the processor
2	MEMORY	8GB DDR4 RAM @ 2666 MHz or better upgradable up to 32GB OR more	
3	CHIPSET	Intel H series/B series chipset released on or after 2018 / AMD B series chipset released on or after 2018	Name the chipset
4	MOTHERBOARD	OEM mother board with embossed OEM logo (no sticker)	
5	HARD DISK DRIVE	256GB M.2 SSD or higher with Pre- Configured 2 partitions at OEM factory	
6	NETWORK	Integrated Ethernet LAN 10/100/1000	
7	DISPLAY/ MONITOR	19.5" or higher OEM make TCO 7.0 Certified TFT Monitor with minimum resolution of 1440 x 900 or higher with Aspect Ratio of 16:9 and with power adapter. Provision to mount CPU behind monitor.	
8	GRAPHICS	Integrated HD Graphics	
9	KEYBOARD	104 Keys or Higher USB Keyboard, OEM Make.	
10	MOUSE	USB 2 Button Optical scroll mouse, OEM make	
11	PORTS	6 Ports with minimum 3 USB 3.1 Ports; 1 RJ-45; 1 HDMI 1.4/Display port; 1 VGA Port.	
12	FORM FACTOR	Maximum Chassis Volume- 1.5 Litre (with VESA standard necessary mounting for mounting the CPU behind the monitor)	
13	OPERATING SYSTEM	Microsoft Windows 10 Pro 64-bit (English Version) latest Service Pack. Windows 10 Pro Product Keys should be embedded in the BIOS. Windows 10 Professional (64 bit) Original OS CDs along with Recovery Media to be provided.	
14	POWER SUPPLY	65W external adapter.	
15	COMPLIANCE	Energy Star 7.0 Compliant. EPEAT certification. ROHS(Restriction of Hazardous Substances) Compliant	



16	SECURITY FEATURES	TPM 2.0, Password protected BIOS. Slot for locking CPU with monitor using lock with minimum 2 keys (Kensington/similar lock) / Number lock. Lock with keys should be provided by bidder.	
17	WARRANTY	3 Years On-Site Comprehensive Warranty Including OS Support like Recovery of OS after Crash.	
18	ADDITIONAL	UIIC Logo should be embedded in BIOS. Call Centre nos. and Email Address should be pasted in the CPU. Product Brochure should be available in OEM portal. The above specifications will be vetted against the document in OEM portal. Product Drivers should be available in OEM portal.	



## 2. NEW TERMS & CONDITIONS (Forming Part of Original RFP)

### 1.

#### 2.1 New Clause:

#### Applicability of Preference to Make in India, Order 2017 (PPP-MII Order)

Guidelines on Public Procurement (Preference to Make in India), Order 2017 (PPP-MII Order) vide GOI, Ministry of Commerce and Industry, Department of Industrial Policy and Promotion Notification No.P-45021/2/2017(BE-II) dated June 15, 2017 and revision thereto and Ministry of Electronics and Information Technology vide Notification no F.No 33 (1)/2017/IPHW dated 14th September 2017 will be applicable for this RFP and allotment will be done in terms of said Order(s) as under:

ITEM	Percentage of procurement for which preference to domestically manufactured Products is to be provided (in value terms)	Percentage Local content or domestic value addition in terms of Bill of Material (BOM) required for the Products to qualify as domestically manufactured
Desktop Computer	50	45

(a) Among all qualified bids, the lowest bidder in commercial bid will be termed as L1. If L1 is from a local supplier, the contract for full quantity will be awarded to L1.

(b) If L1 bid is not from a local supplier, 50% of the order quantity shall be awarded to L1. Thereafter, the lowest bidder among the local suppliers, will be invited to match the L1 price for the remaining 50% quantity subject to the local supplier's quoted price falling within the margin of purchase preference, and contract for that quantity shall be awarded to such local supplier subject to matching the L1 price. In case such lowest eligible local supplier fails to match the L1 price or accepts less than the offered quantity, the next higher local supplier within the margin of purchase preference shall be invited to match the L1 price for remaining quantity and so on, and contract shall be awarded accordingly. In case some quantity is still left uncovered on local suppliers, then such balance quantity may also be ordered on the L1 bidder.

(c) Bidder to whom an offer is made in accordance with clause (b) above to match the price of L1, has to provide price confirmation within 2 working days from the date of such offer.

#### **Definitions**

**"Local content"** means the amount of value added in India which shall be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

**"Local supplier"** means a supplier or service provider whose product or service offered for procurement meets the minimum local content as specified in applicable Order(s) mentioned in this clause.

**"Margin of purchase preference"** means the maximum extent to which the price quoted by a local supplier may be above the L1 for the purpose of purchase preference. The margin of purchase preference shall be 20%.

#### **Verification of local content**

The local supplier at the time of submission of bid shall be required to provide a certificate from the statutory auditor or cost auditor of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content as per **Annexure- 18** (certificate of local content).



## **2.2 New Annexure**

### **ANNEXURE-18**

<To be submitted along with Technical Bid Documents>

#### **CERTIFICATE OF LOCAL CONTENT**

<Certificate from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content, on their letter head with Registration Number with seal.>

Ref. No:

To

The Deputy General Manager  
Information Technology Department  
United India Insurance Company Limited  
Head Office, 19, 4th Lane, Nungambakkam High Road,  
Chennai – 600034

Subject: Offer for RFP Ref. No. 000100/HO IT/RFP/82/2020-21 “RFP for supply, installation and maintenance of Desktop Computers”

This is to certify that proposed \_\_\_\_\_ <product details> is having the local content of \_\_\_\_\_ % as defined in the above mentioned RFP.

This certificate is submitted in reference to the Public Procurement (Preference to Make in India), Order 2017 including revision thereto.

**Signature of Statutory Auditor/Cost Auditor**

**Name/Company :**

Registration Number:

**Seal**

**COUNTER-SIGNED:**

**BIDDER**

**OEM**

**Name & Signature of authorised signatory**

(In the capacity of)

Duly authorized to sign bid  
for and on behalf of Bidder

**Name & Signature of authorised signatory**

(In the capacity of)

Duly authorized to sign  
for and on behalf of OEM  
(supported by Board Resolution/POA)

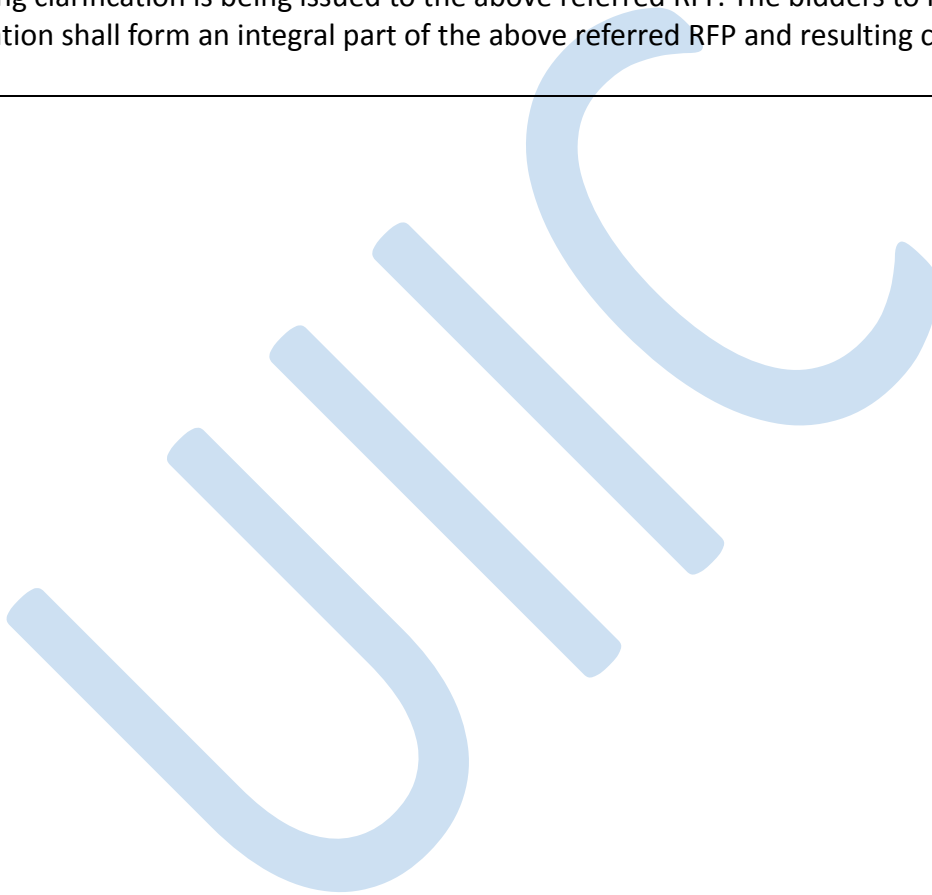




### **3. PRE-BID QUERIES & REPLIES**

Following clarification is being issued to the above referred RFP. The bidders to note that this clarification shall form an integral part of the above referred RFP and resulting contracts, if any.

---



SL. NO	PAGE NO.	POINT/ SECTION	EXISTING CLAUSE	QUERY	UIIC Response
1	10, 43	15, 3 (3.1)	<p>SECURITY DEPOSIT: The successful bidder has to furnish a security deposit to the tune of 10% of the total order value in the form of a Bank Guarantee for a period of 3 years &amp; 3 months obtained from a nationalised/scheduled bank for proper fulfilment of the contract.</p> <p>Performance security: The Vendor shall furnish a performance security to the tune of 10% of the total order value of this Agreement for proper fulfilment of the contract in the form of Bank Guarantee for a period of three years and three months obtained from a nationalized/scheduled bank.</p>	Request you to confirm these two clauses are same and the Successful Bidder should submit only 10% PBG of the total order value with the Period of 3 Years and 3 months validity	Yes. The successful bidder has to provide performance Bank Guarantee for a period of 3 years and 3 months.
3	13	26(B)	<p>In the event of delayed delivery, i.e. delivery after the expiry of the delivery period, the vendor shall be liable to pay a penalty at a percentage on the order value of the delayed hardware of a particular location, subject to a maximum of 2.5% as detailed below.</p> <p>1% for the first week; 2% for the second week; and 2.5% for the third week and above.</p> <p>For the purpose of this clause, part of the week is considered as a full week.</p>	Request you to consider and amend the LD clause for delivery 0.5% for the 1st Week 1% for the second week and 1.5% for the third week and above	No changes. However if the delay is more than FIVE weeks, the order may be cancelled at the discretion of the company.
4	14	26(D)	<p>In the event of delayed Installation i.e. installation after the expiry of the installation period, the vendor shall be liable to pay a penalty at a percentage on the order value of the delayed hardware of a particular location, subject to a maximum of 2.5% as detailed below.</p> <p>1% for the first week; 2% for the second week; and 2.5% for the third week and above.</p> <p>For the purpose of this clause, part of the week is considered as a full week</p>	Request you to consider and amend the LD clause for Installation 0.5% for the 1st Week 1% for the second week and 1.5% for the third week and above	No changes.
5	16	33(a)	Delivery, installation, and maintenance of hardware at UIIC-Head Office / Regional Offices/Operating offices as per the attached 'Delivery Location Annexure'.	Delivery location Annexure not available in the Portal. Requesting you to share the same	Tentative delivery location to be uploaded along with corrigendum/pre-bid clarifications. Final delivery location would be shared with the successful L1 bidder along with purchase order.
6	16	34(j)	All bills in ORIGINAL along with delivery challan and installation report should be submitted at Head Office-IT Department for releasing payment. All bills and invoices in original should be submitted at Head Office- IT dept.	<p>a)In this current situation and Covid issue getting Original Ack copy of the Invoice and Installation report is big challenge. Requesting you to accept scan copy of the invoice acknowledgement and Installation report.</p> <p>b)In view of the current Covid-19 situation, we request the UIIC to accept Digital copies of Bills and Scan Copies of other documents like POD, Installation report etc. Please confirm acceptance</p> <p>c) Payment will be released from the head office in chennai. Please confirm.</p>	<p>a/b) Payment would be made subject to receipt of hard copy of relevant documents by post/courier.</p> <p>c) Payment would be released from head office, chennai.</p>
7	8	Clause 8.c	Add, Modify, Relax or waive any of the conditions stipulated in the tender specification wherever deemed necessary.	We propose that any changes in T&Cs should be done thru corrigendum or addendum or after mutual discussion only.	Any changes would be intimated through corrigendum and/or notice in website and/or e-tendering portal.

8	9 & 10	Clause 13 Clause 14	<p>a. The successful bidder shall sign the agreement (as per Annexure 15) within 15 days from the date of issue of Letter of Acceptance (LOA) from UIIC.</p> <p>b. The agreement shall be in force for a period of 3 years and 3 months from the date of issue of Purchase Order.</p> <p>The contract/agreement between the Bidder and the Purchaser will be signed in accordance with all the terms and conditions mentioned in this tender document.</p>	<p>Bidder understands that notwithstanding the issue of the LOA, Bidder's obligation to start supplying the products will commence only upon the signing of the contract. Customer is requested to kindly clarify if this understanding is correct.</p>	as per RFP
9	10	Clause 16	<p>a. The bidders should quote only the base price. GST/taxes alone will be paid as actuals. b. The price shall be all inclusive of labour cost, ex-factory price per unit, packing, forwarding, freight, transit insurance, Excise duty, road permit charges, other duties, if any, including state levy, delivery, installation, commissioning and testing charges.</p> <p>c. There shall be no escalation in the prices once the prices are fixed and agreed to by the Company and the bidders. But, any benefit arising out of any subsequent reduction in the prices due to reduction in duty &amp; taxes after the prices are fixed and before the agreement signing should be passed on to the Purchaser /Company.</p>	<p>We propose to include below lines in this clause " Any upward / downward revision of applicable tax rates or any impact due to introduction of new taxes by the statutory authorities shall be passed onto the Customer"</p>	Tax rates as applicable on date of billing will be paid.
10	10	Clause 17	<p>a. The Vendor shall provide Thirty-Six months' comprehensive ON-SITE warranty commencing from the date of installation / Deemed installation.</p> <p>b. The service engineer must visit the customer site and service the Desktops when the issue is reported. Onsite diagnosis is expected for all complaints (for both software &amp; hardware issues) raised by UIIC.</p>	<p>a) We request you to include initial telephonic diagnostic at first level .Pls confirm.</p> <p>b) Remote support will be provided for OS (Preloaded in CPU)</p>	No change.
11	9, 11	Clause 18.d / Clause 13.g	<p>a. The Purchaser or its representative shall have the right to inspect and /or to test the Goods to check their conformity to the Contract specifications at no extra cost to the purchaser. The successful bidder shall provide the necessary facilities for such inspection.</p> <p>b. The inspections and test may be conducted on the premises of the Supplier, at point of delivery and /or at the final destination. If conducted on the premises of the Supplier all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Purchaser.</p> <p>c. Should any inspected or tested Goods fail to conform to the Specifications, the Purchaser may reject the Goods, and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Purchaser.</p> <p>e. <b>Up to 20% of the total ordered quantity</b> could be considered for inspection, however it is the prerogative of the purchaser to decide the final count for inspection. No additional time will be given for inspection, it is the responsibility of the bidder to arrange additional resources to complete the inspection in shortest duration</p>	<p>a) Due to current Covid 19 situation , we request you to waive off inspection at factory or pre delivery inspection at warehouse or any other purchaser's site.</p> <p>b) In case you still wanted to go with inspection, looking at current COVID 19 situation, we further request you, to exclude time taken in inspection from agreed delivery timeline.</p>	Pre-dispatch inspection of 5% of total quantity at nearest UIIC premises at no extra cost to UIIC.
12	13 & 14	Clause 24	New clause	<p>Bidder requests the customer to kindly confine indemnity obligations only to the extent of any third party claim on IPR violation in any of the bidder products offered under this tender. Pls confirm.</p>	No change.

13	13	Clause 26.a	The delivery time shall be a maximum of EIGHT weeks from the date of purchase order	a) We request you to change delivery timeline from eight weeks to ten weeks , due to current COVID 19 situation.  b) We request you to amend this delivery timelines as 12 to 14 weeks from the date of acceptance of purchase order.	The delivery time shall be a maximum of <b>TEN</b> weeks from the date of purchase order.
14	14	Clause No.26.c	The installation/ commissioning shall be completed within a period of THREE weeks from the date of delivery at the delivery location.	We request you to amend this clause installtion timelines as 8 to 10 weeks from the date of delivery.	The installation/ commissioning shall be completed within a period of <b>FIVE</b> weeks from the date of delivery at the delivery location.
15	14	Clause 28	a. The parties shall not be liable for default or non-performance of the obligations under the contract, if such default or non-performance of the obligations under this contract is caused by Force Majeure. b. For the purpose of this clause, "Force Majeure" shall mean an event beyond the control of the parties, due to or as a result of or caused by acts of God, wars, insurrections, riots, earth quake and fire, events not foreseeable but does not include any fault or negligence or carelessness on the part of the parties, resulting in such a situation. c	Bidder understands that the continuation of the current restrictions or any further deterioration of the situation owing to Covid 19 will be considered as a force majeure event. Further it is Bidder's understanding that no LDs or penalties will apply for any order that bidder is unable to deliver due to the operation of a Force Majeure and that customer's inability to pay bidder or lack of financial resources at customer's end will not be considered as a force majeure event. Customer is requested to kindly clarify.	as per RFP
16	14,15	Clause 29	New clause	Bidder requests for arbitration to be conducted by a panel of 3 arbitrators: Each party appointing one arbitrator each, who in turn will appoint a Presiding Arbitrator.	as per RFP
17	15	Clause 31	UIC shall be entitled to terminate the agreement/purchase order with the Bidder at any time giving 60 days prior written notice to the Bidder if the Bidder breaches its obligations under the tender document or the subsequent agreement/purchase order and if the breach is not cured within 30 days from the date of notice.	We propose for the inclusion of the following lines to this clause: In the event of termination, Customer shall pay Bidder for all products and services, delivered and rendered, up to the effective date of termination	UIC shall pay for the services rendered by bidder till date of termination subject to applicable penalty clauses if any.
18	15	Clause 32	UIC may terminate the Contract, in whole or in part, at any time for its convenience by written notice of not less than 60 (sixty) days. The notice of termination shall specify that termination is for the UIC's convenience, the extent to which performance of the Vendor under the Contract is terminated, and the date upon which such termination becomes effective. In case of termination for convenience, UIC shall pay for the services rendered by bidder till date of termination	Requests for the deletion of this clause.	UIC may terminate the Contract, in whole or in part, at any time for its convenience by written notice of not less than 60 (sixty) days. The notice of termination shall specify that termination is for the UIC's convenience, the extent to which performance of the Vendor under the Contract is terminated, and the date upon which such termination becomes effective. In case of termination for convenience, UIC shall pay for the services rendered by bidder till date of termination subject to applicable penalty clause if any.
19	16	Clause 33	The vendor should install additional software provided by UIC before it is dispatched to delivery locations. f. UIC Logo should be embossed in BIOS. The logo for embossing would be shared with successful bidder.	Please provide list of additional software to be installed before delivery and also clarify when these software & UIC logo will be shared with the vendor	Additional software & UIC logo would be shared with the successeful bidder along with PO.
20	16	Clause 34.i	i) Efforts would be made to effect the payment within 30 days of submission of undisputed Invoices, Delivery challans, Installation reports along with all the required supporting documents. Payment milestones: a) Delivery- 70% ( Original invoice, delivery challan/ delivery proof duly signed by UIC official. ) b) Installation/ Deemed installation - 30% ( Instll report duly signed by UIC officials)	We propose to modify payment milestones as below : Payment milestones: a) Delivery- 90% ( Original invoice, delivery challan/ delivery proof duly signed by UIC official. ) b) Installation/ Deemed installation - 10% ( Instll report duly signed by UIC officials)	No change.

21	21,22	Annex 3 , point 10	The bidder should submit a letter of undertaking stating to agree to abide by all the terms and conditions stipulated by UIIC in the RFP including all annexure, addendum and corrigendum for the supply, installation and maintenance of desktop at UIIC offices located across the Country based on the requirements, specifications, terms and conditions laid down in this Request for Proposal (RFP). Bidder to submit the letter as per format provided in Annexure 7 of the RFP.	We request customer to relax this condition to the extent of any recommendations/changes suggested by bidder to the terms in the tender.	No changes.
22	36	Anne 14	Integrity pact	Customer may kindly note that the Integrity Pact annexed to the RFP appears to be an outdated version as the CVC had removed the Fall Clause from the Integrity Pact in 2011 itself. Therefore, bidder requests customer to kindly remove the Fall Clause from the Integrity Pact.	No change.
23	46	Annex 15 , Clause 7	The limitation of liability on any default of vendor will not be more than the purchase order value of products	We request you to modify clause as below : " The limitation of liability on any default of vendor will not be more than the purchase order value of products. Neither Customer nor bidder will be liable for lost revenues or profits, downtime costs, loss or damage to data or indirect, special or consequential costs or damages"	No change.
24	11	Clause 15	Security deposit to the tune of 10% of the total order value in the form of a Bank Guarantee for a period of 3 years & 3 months obtained from a nationalised/scheduled bank for proper fulfilment of the contract. This is to be submitted along with the Agreement (as per Annexure 15) within 15 days from date of issue of LOA.	There is no format given for bank guarantee in RFP , we will be submitting security deposit bank guarantee in attached format. We have submitted same format in past also. Pls confirm.	Performance Security Bank Guarantee format to be shared with successful L1 bidder.
25		ELIGIBILITY CRITERIA FOR BIDDERS	The Bidder should have an Average Annual Turnover of Rs.150 Crores (Rupees One Hundred and Fifty Crores only) in the last three financial years (FY 2017-18, 2018-19 and 2019-20) and this not inclusive of the turnover of associate companies as per the audited accounts. Financial year shall mean an accounting period of 12 months. Figures for an accounting period exceeding 12 months will not be acceptable. Annual reports of FY 2017-18, 2018-19 and 2019-20 should be attached. Bidders who are yet to publish their audited document for the year 2019-20, must submit the provisional/CA certified results for the FY 2019-20.	Requesting to Amend this clause as below:- The Bidder should have an Average Annual Turnover of Rs.100 Crores (Rupees One Hundred Crores only) in the last three financial years (FY 2017-18, 2018-19 and 2019-20) and this not inclusive of the turnover of associate companies as per the audited accounts. Financial year shall mean an accounting period of 12 months. Figures for an accounting period exceeding 12 months will not be acceptable. Annual reports of FY 2017-18, 2018-19 and 2019-20 should be attached. Bidders who are yet to publish their audited document for the year 2019-20, must submit the provisional/CA certified results for the FY 2019-20.	No change.
26	18	processor	Intel Core i3 9100T or Higher / AMD Ryzen 3 pro 2200GE Processor or Higher	a) Request you to compare Intel Core i3 9100T with AMD Ryzen 5* 3400GE ( Based on BAPCo , SYSmark score) b) Requesting to change to AMD processor to Ryzen3 3200GE	No changes. Typographical error, please read as Ryzen 3 pro 3200GE processor instead of Ryzen 3 pro 2200GE
27	18	chipset	Intel H370/B350 or better Chipset / AMD B300 or better Chipset	Intel H370/B360/B365 or better Chipset / AMD B350/B300 or better Chipset	Revised minimum requirement of Chipset: Intel H series/B series chipset released on or after 2018 AMD B series chipset released on or after 2018

28	18	Hard disk	256GB M.2 SSD or higher with Pre- Configured 2 partitions at OEM factory	256SSD SATA or higher (M.2 to be changed)	No Change.
29	18	DISPLAY/ MONITOR	19.5" or higher OEM make TCO 7.0 Certified TFT Monitor with minimum resolution of 1440 x 900 or higher with Aspect Ratio of 16:9 and with power adapter. Provision to mount CPU behind monitor.	Request to change to 21.5" with full HD resolution 1920*1080. Include speaker in monitor.	No Change.
30	18	Adapter	65W external adapter	SFF chassis- 250W - 85% efficiency	No Change
31		FORM 18 FACTOR	Maximum Chassis Volume- 1.5 Litre (with VESA standard necessary mounting for mounting the CPU behind the monitor)	Request to change it to normal/micro/less than 10L cabinet.	No Change
32	18	SL No 16	Slot For Locking CPU with Monitor Using Lock with minimum 2 keys ( Kensington/Similar Lock). Lock with Key should be provided by bidder	WE can Mount the CPU behind Monitor with VESA mount Stand is it still necessary to lock the Monitor with Separate Lock, If yes can we provide Number Lock (More Secure than Key locks) instead of OLD lock technology with Keys.	Lock with the keys and/or number lock is acceptable.